

HOWARD COUNTY POLICE DEPARTMENT

NOW TESTING FOR EMERGENCY COMMUNICATIONS OPERATOR

Estimated start date Summer 2019

Testing Date	Time	Tests Administered	Location
March 12, 2019	5pm, 6pm, 7pm	Typing Test	Testing is conducted at the James N. Robey Public Safety Training Center 2200 Scott Wheeler Drive Marriottsville, MD 21104
March 13, 2019	5pm, 6pm, 7pm	Typing Test	
March 15, 2019	9am, 10am, 11am, 1pm, 2pm	Typing Test	
March 16, 2019	9am, 10am, 11am, 1pm, 2pm	Typing Test	

- Applicants must bring a valid photo ID.**
- We will test up to 20 people at each time slot, first come first serve at each time listed.**
- Passing applicants will schedule their video test following the typing test for times on either March 26th or 27th.**

STARTING SALARY \$39,208

Howard County will be conducting typing tests for the position of Emergency Communications Operator (9-1-1 Dispatcher). Essential duties include taking emergency calls and dispatching Police and Fire (EMS). Customer service and computer experience is desirable. All positions will work the following shifts: two days 7AM to 7PM; two nights 7PM to 7AM; four days off.

To be considered for employment, you must meet the following standards:

- Possess a high school diploma or GED
- Possess a clear criminal record

Successful candidates must satisfactorily complete the following:

- Typing test at 30 wpm
- Video Dispatch Test
- 3 hour observation of the 9-1-1 Dispatch Center
- Panel interview
- Background investigation
- Psychological screening
- Pre-placement drug screen



Excellent Benefits Include: Health/Dental/Life Insurance, Vacation/Disability/Personal Leave, Competitive Retirement Plan, and 6% Night Shift Differential Pay!

FOR MORE INFORMATION, VISIT WWW.HCPD.ORG OR CALL THE HOWARD COUNTY POLICE PERSONNEL OFFICE AT (410) 313-HCPD.

HCPD IS AN
ACCREDITED AND
EEO AGENCY

Rev. 1/19

